Tips for a better
VIRTUAL Class Experience

A2LA WorkPlace Training's Virtual Classroom delivers the hands-on, interpersonal experience of a traditional classroom with greater schedule flexibility and no travel requirements. Using cutting-edge teaching tools AWPT's instructors can provide valuable and enriching training to learners all over the world. **Here is how you can gain the most out of your virtual classroom experience.**

Use the BEST Internet CONNECTION You Can

- Wired connections are better than wireless (WiFi or cellular) connections.
- WiFi connections are better than cellular (3G/4G/LTE) connections.

MUTE Your MICROPHONE

When your microphone is on, virtual platforms will devote part of your internet connection to an audio stream for you, even if you are not speaking. Mute your microphone when you do not need it, and you will allow the platform to use your internet connections more effectively.

STOP Your WEBCAM Video

If your instructor is okay with you doing so, start your video only when you need to show yourself on webcam, and stop your video when it is not required. Again, this allows for a more effective internet connection.
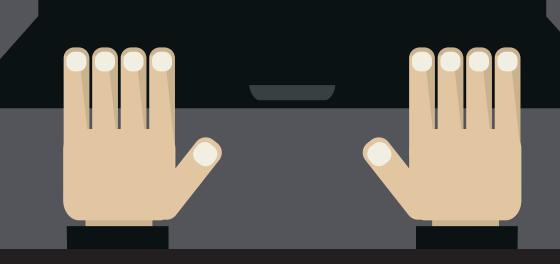
DISABLE HD Webcam Video

Sending high-definition (HD) webcam video requires more bandwidth than non-HD. Disabling HD video will free up more of your internet connection for other parts of your virtual meeting.

Close other Applications

Virtual meeting can demand significant memory and processing power from your computer. Closing applications you will not need during the session will bolster your internet connection (e.g., Excel, Word, Outlook, VPN, other browser tabs).

AVOID other Activities that Steal Bandwidth

Avoid beginning other bandwidth-intensive activities just prior to or during virtual meetings; not only on your device but on other devices that share your internet connection.

- Avoid large downloads/uploads during the session
- Shut down any streaming video (e.g., Netflix, Hulu, YouTube, etc.).
- Pause cloud backups (e.g., Carbonite, CrashPlan).
- Pause cloud file synchronizations (e.g., OneDrive, Dropbox).

JOIN one of Our Demos to Test Your Connection

Reach out to us to join a demonstration session to test your connection and classroom functionality prior to your training event.

COMMUNICATE with the Instructor

If the best internet connection you have for a meeting is a slow one, such as a weak cellular data connection, let us know ahead of time.

A2LA WorkPlace TRAINING
LET'S CONNECT!

For questions, please contact us at Training@A2LAWPT.org or 301-644-3245.